

Agency of the Month

APRIL



Saint Joseph Home Care Services, Lexington KY

"Our entire staff is committed to working on the HHQI National Campaign, including leadership, clinical, and clerical staff." --**Casey Hamblen, RN, QA leader/supervisor**

MAY



Joyal Health Care Services, Jacksonville, FL

"At Joyal Health Care, we are committed to providing quality and affordable home health services to our patients. Your in-depth materials are very useful and will positively impact our agency. Thank you for your continued help, guidance, and support. Please keep up the excellent work." -- **Joyce Morgan, Administrator**

JUNE



Florida Hospital Home Care Services, Orlando, FL

"Florida Hospital Home Care Services is very excited to be part of the home health quality initiative campaign. Our goal is to change the culture of learning for our clinicians. With the help of your campaign, we are positive that we will attain our goals." - Debra Alstott, Performance Improvement Analyst

JULY



Yellowstone Visiting Nurse Service Billings, MT

“The HHQI National Campaign provides Visiting Nurse Service with excellent tools to establish our goals, measure our progress, enhance our patient education, and ultimately, improve the medical outcome for the people who entrust their care to us.” -- Theresa Habein, RN, Quality Assurance

AUGUST



Unicare Home Health Services Tyler, TX

“We believe in an unmatched spirit of excellence to home care. Our entire staff’s relentless effort is to achieve our ultimate goal: the highest quality of care.” – Grace Ukpong, RN, Administrator/DON

SEPTEMBER



“Thank you for the honor of being chosen as the agency of the month!! We appreciate the resources you provide to help us provide quality health care to our clients.” – Tracy Lamb, RN, Home Health Director

OCTOBER



Baptist Home Health Care, Jacksonville, FL

"The Home Health Quality Improvement National Campaign has assisted us in continuing to promote high quality home health care services. Thank you for helping us keep our patients at home and assisting our agency to achieve better outcomes." - Lori Overstreet, RN-BC, BSN
Regulatory Compliance Manager

NOVEMBER



Gunnison Valley Hospital Home Care, Gunnison, UT

"There are two statements I like to go by, they are, 'Knowledge is Power' and 'If you're prepared, you won't fear.' HealthInsight, our QIO, and being a part of the HHQI National Campaign has really helped us with the tools to learn, grow and improve our quality outcomes. Thank You! What an honor to be the Agency of the Month." - Barbara Lund RN, CHCE - Director of Home Care

DECEMBER



Shore Healthcare at Home, Onley, VA

"Decreasing acute care hospitalizations creates a win-win situation for everyone, especially the patient who is able to remain in their own home. Achieving this takes a commitment and partnership between the agency, patient, physician, and HHQI. Participating in the HHQI National Campaign has provided us with practical, quality tools to improve patient outcomes. It is a privilege to be selected as HHQI's Agency of the Month. We look forward to continuing to be part of this collaborative effort to give quality home health services in our community." – Glenna Melson, Director

JANUARY



Carondelet Home Health Services, Overland Park, KS

“Carondelet Home Care Services is honored to be recognized as the agency of the month. CHCS has implemented several tools during this project including the ACH Risk Assessment tools and Emergency Patient Education tools. By participating in this project, our published ACH outcome has fallen from 25 percent to 21 percent risk adjusted.” - Cynthia Clark RN, MBA, Quality Manager